

Cancellation Policy for rental of The Great Hall, 8, Mansion House, Dollarbeg, FK14 7LF

This Cancellation Policy is issued on behalf of Andrew & Karen Lewis (The Owners) for The Great Hall, 8 Mansion House, Dollarbeg FK14 7LF. When issued this contract is between you (the Client) and The Owners.

- Any cancellation made by the Client for whatever reason shall be in writing by email addressed to: enquiry@dollarbegcastle.com
- If cancellation is made more than 14 days before arrival date, all monies paid will be refunded
- If cancellation is made less than 14 days before arrival date, but more than 7 days, 50% of all monies paid will be refunded
- If cancellation is made less than 7 days before arrival date, no monies will be refunded
- On receipt of notice of cancellation, The Owners will seek to re-let the property for the period of booking. If The Owners are successful in re-letting the property for the whole period they shall refund all the monies paid. If The Owners only succeed in re-letting the property for part of the period booked and/or at lower cost, The Owners shall refund an amount equal to the monies paid less the rental payment subsequently obtained by The Owners. If The Owners are unable to re-let the property at all then all monies paid by the Client shall be retained by The Owners
- Where for any reason the property ceases to be available or becomes unsuitable for use (at the sole discretion of The Owners) The Owners may cancel the booking and in that event all monies paid by the Client will be refunded. In such circumstances, the limit of the liability that The Owners have to the Client shall be strictly limited to a refund of the monies paid